



**PATROL and PROTECT**  
COMBINED SERVICES



**MANAGEMENT PLUS**

The Patrol & Protect Management Plus policy is devised to ensure a quality service is delivered to each individual contract. It consists of the following protocols:

1. A Dedicated Manager as the clients point of contact along with a direct dial through to the Managing Director.
2. Management personnel will have experience in their particular field and relevant to your contract.
3. Management will visit site to ensure they have a full understanding of your site and it's requirements, identifying any relevant issues.
4. Monthly face to face KPI meetings with the client unless stipulated otherwise by the client.
5. Full Site Survey conducted upon confirmation of contract.
6. Full H&S risk assessments conducted and supplied.
7. Site specific Assignment Instructions signed off by the client to ensure compliance.
8. Introduction of new operatives to the client.
9. Active participant in the INNOVATE scheme.
10. Patrol & Protect Award scheme, recognising and rewarding Operatives.

**“Quality Assured”**